

National Emergency Number Association  
*The Voice of 9-1-1*



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**New NENA Board of Directors Takes Office**  
*Dr. Bill Munn, ENP Sworn In as President*

Arlington, VA--Bill Munn, PhD, ENP, assumed the role of President of the National Emergency Number Association (NENA) on June 13<sup>th</sup> at the officer installation dinner at the organization's 25<sup>th</sup> annual conference in Pittsburgh, PA. Ron Bonneau, ENP was elected Second Vice President and will become President in 2008, following current First Vice President Jason Barbour's term. Barbara Jaeger, ENP, was elected as the new Western Region VP and Bob Currier, ENP, was appointed as the new North Central Region VP, assuming the position vacated by Bonneau. He will serve for the remainder of the two year term. Members continuing on the NENA Board are Toni Dunne, ENP, Southeast Region VP; John Crabill, ENP, Northeast Region VP; Rick Galway, ENP, Canadian Region VP; Jason Barbour, ENP, First Vice President; and David Jones, ENP, Immediate Past President.

"I am delighted and honored to lead this organization," Dr. Munn said. In his new capacity, Dr. Munn vowed to foster a closer working relationship between NENA, the Department of Homeland Security, and the national homeland security community. Additionally, Dr. Munn promised that he and the executive board will continue to work with The National Center for Missing and Exploited Children (NCMEC) to create call center best practices.

This will be Dr. Munn's second term as NENA president, having previously held the office in 1997. He is recognized internationally for his leadership in public safety communications and has been instrumental in developing major programs for the 9-1-1 community, including NENA's Emergency Number Professional (ENP) program and the NENA Institute, the administrative arm of the ENP program. Munn directed the implementation of an Enhanced 9-1-1 network serving 1.9 million people in the Dallas-Fort Worth metropolitan area, and also the integration of mapping and database activities in one of the nation's first successful Phase II deployments, used to locate wireless 9-1-1 callers. Munn was the Executive Director of the Tarrant County 9-1-1 District, Fort Worth, Texas for more than 20 years until his retirement in January. In this role, he served as administrator of the Texas 9-1-1 Alliance, a consortium of twenty-four emergency communications districts, and managed intergovernmental relations, where he worked with legislative and regulatory entities at the federal, state, and local levels.

Newly elected Second Vice President Ron Bonneau is currently the Director of SouthCom Dispatch in Matteson, Illinois, which has been Phase II-compliant since 2003. In his duties as 2nd VP, Bonneau will oversee the Personnel and Finance Committee. He has a master's degree from Western Illinois University, has been an

ENP for 10 years, and is a former police captain, having retired after a decorated 27 year career in law enforcement. He first became involved with NENA in 1988, when as a police sergeant he was asked to implement 9-1-1 in Riverdale, Illinois. Two years later the job was complete, but Bonneau's dedication to 9-1-1 continued, and lead him to serve as the First Vice President of the Illinois NENA Chapter in 1992 and then as North Central Region Vice President from 1995 until the present.

"Working in 9-1-1 is a calling," said Bonneau. "It's all about serving people in the most critical moments of their lives."

Western Region Vice President Barbara Jaeger will represent the western U.S., along with Australia, New Zealand, Pacific Island Nations, and Asia. She has more than 30 years experience in public safety communications as a communications operator, supervisor, manager, and, most recently, as the State of Arizona 9-1-1 Administrator. Having held this post for the last 12 years, Jaeger has been responsible for overseeing the funding of 100 PSAPs with a 30 million dollar annual budget. Under her leadership, the state has moved forward with the deployment of Enhanced 9-1-1 and Wireless Enhanced 9-1-1, despite severe funding limitations. From 1993 to 1994 and again from 2001 to 2002, Jaeger was President of the Arizona Chapter of NENA, and also served as the President of NENA's ENP Institute from 2003 to 2004. She has been a NENA Institute Board Member since 1999.

"My vision for NENA is one of expansion and growth, coupled with providing more cost effective services to our members," said Jaeger. "With participation and input from the membership at large, we can strategically plan for our future."

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### **About the National Emergency Number Association**

NENA is *The Voice of 9-1-1*™. Now celebrating its 25th year, NENA was established to promote implementation and awareness of 9-1-1 as North America's universal emergency number. NENA has grown to become the leading professional non-profit organization dedicated solely to 9-1-1 emergency communications issues. NENA serves 7,000 members in 46 chapters across the U.S. and Canada through policy advocacy, establishment of technical and operational standards, certification programs and a broad spectrum of educational offerings. Find out more at [www.nena.org](http://www.nena.org).